SHIELDControls Security Awareness



Have you created a strong Security Culture?

Security culture can be considered part of a broader company culture but requires its own specific tasks, objectives, and responsibilities to achieve. A positive company culture by itself will not guarantee a strong security culture. Your employees are the front-line defenders against those seeking to harm your organization. The goal is to make sure you have prepared your team to perform that defense! The professionals at CTI are here to help with our SHIELDControls - Security Awareness program!

What is Security Awareness Training?

CTI has developed an in-person instructor-led security awareness course for organizations of all sizes. With the purchase of the KnowB4 License, our team is able to asset in developing and documenting a custom presentation to address the selected areas from those listed below:

- General data security best practices
- Departmental specific highlights as it pertains to IT security
- End-point security
- Password best practices
- Email & Instant Messaging policy and best practices
- Web browsing best practices
- Phishing scams
- Sensitive corporate data handling
- Social networking best practices
- Social engineering vulnerability
- Mobile best practices and vulnerabilities
- Data protection and destruction best practices
- Wireless & Bluetooth best practices and vulnerabilities
- Remote access best practices and vulnerabilities
- Physical security best practices and vulnerabilities
- Question & answer period with quick handoff



CTI can also implement an online security awareness platform, which provides online training and user knowledge validation via training modules (KnowB4), phishing campaigns (email) or vishing (voice mail phishing), and perform quarterly training exercises for the organization. Lastly, CTI will perform targeted security awareness via a tabletop exercise to improve awareness in scenarios that could minimize risks around company sensitive business process.